

Release Date: 05/13/2026

Version: 2.365.0.0

Overview

This release has several fixes for issues that have been reported by users and a new security feature.

Features

- 105609 – A validation has been put in place to ensure that all Medicaid policy numbers are 9 characters in length are numeric.

Changes

- 112295 – When the site produces an error, the old phone number is removed and a message to create a customer support ticket is now displayed.
- 122141 – Resolved the issue of the Escrow tab showing all other tabs on the Provider Payment Profile. This was reported by several users.
- 117520 – Resolved a reported issue on the Claims in Progress report. For certain records, when clicking the Details link, a message was received saying that Nothing was Found. The backend process has been updated and all details will now show.

User Impacts

- No additional user impacts.

Support

For customer support, please contact our Customer Service Center by filling out the “HelpHub Web-to-Case” form.